

VAIL VILLAGE LOADING & DELIVERY

Code of Conduct for Delivery Drivers

- Truck chains are not prohibited on pavers and no chain-down permitted anywhere in Vail Village
- Use common sense - people are sleeping in the early morning hours.
- Turn off engine and refrigeration.
- Take care to be as quiet as possible, especially with movement of ramps.
- Use rubber tires on your two-wheelers, where possible.
- Keep conversations quiet.
- Turn radios and cell phones down.

Reminders

- Loading & Delivery map and info:
 - www.vailgov.com/loadingdelivery

Mountain Plaza Loading Dock

- 970-754-3049 (Vail Mountain Security)

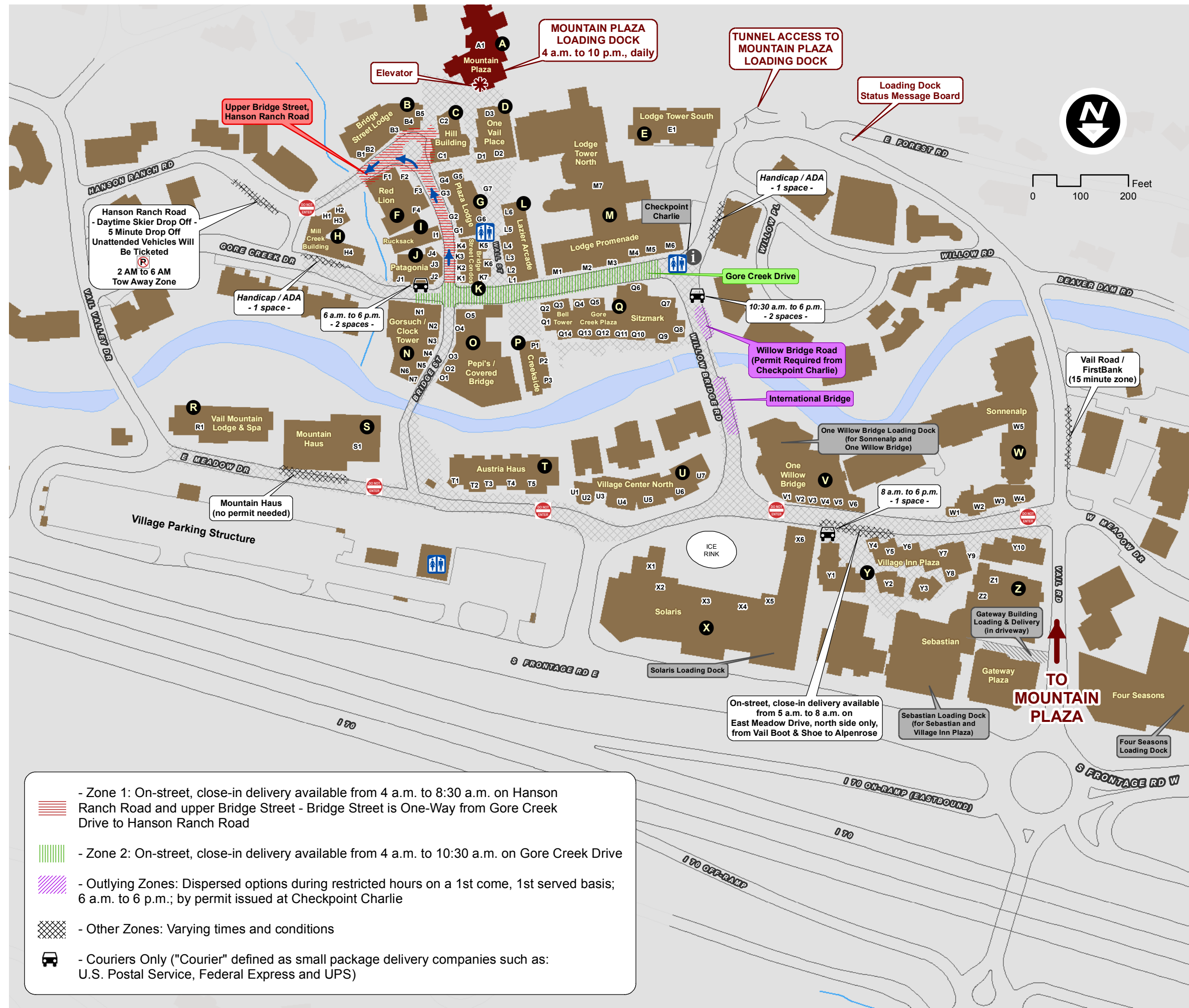
Checkpoint Charlie

- Hours: 7:30 AM – 6:30 PM; 7 days/week
- Phone: 970-476-7603 (after hours, contact Vail Police non-emergency: 970-479-2201)
- Upcoming loading restrictions posted on window (Special Events)

Special Circumstances

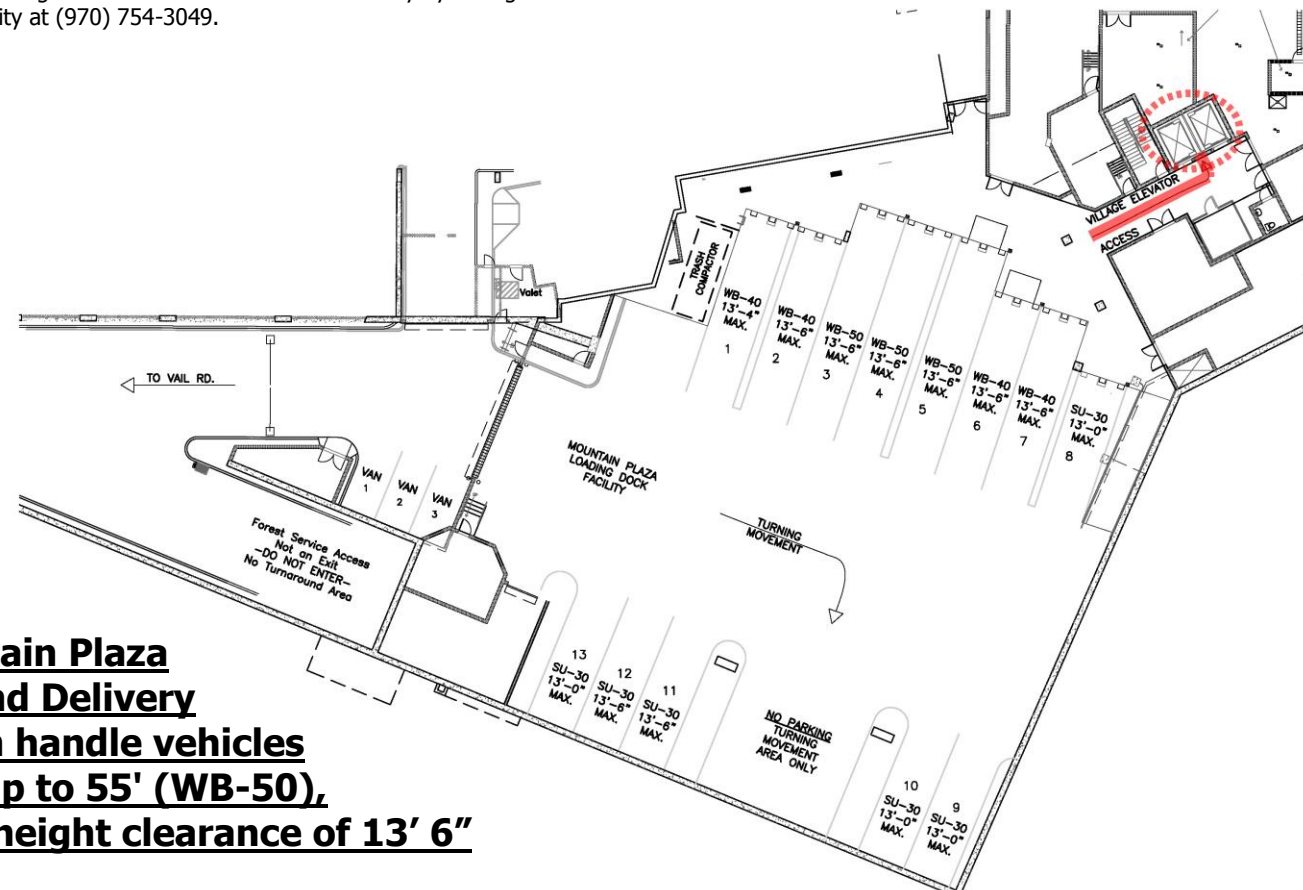
Whenever possible, before requesting an exception to the loading and delivery guidelines, **please contact Checkpoint Charlie**. Special circumstances will be managed by the Vail Police Department and include, but are not limited to:

- Businesses receiving large items (sculptures, furniture, gallery pieces, etc.) and/or large volume deliveries (skis, clothing, etc.)
- Service trucks (plumbers, electricians, carpet cleaners, etc.) – additional rules and guidelines apply – please inquire at Checkpoint Charlie
- Shuttles, taxis or limousines – additional rules and guidelines apply – please inquire at Checkpoint Charlie
- Delivery delays caused by inclement weather, mechanical breakdown or road closures
- Flowers or other perishables
- Oversized deliveries
- Private auto deliveries
- Hazardous materials
 - Armored cars
 - Moving vans
- Personal vehicles
- Special events



Mountain Plaza Loading Dock
(Operational hours for the Loading Dock and elevators are 4:00 AM to 10:00 PM, Monday through Sunday)

- Direction to the Mountain Plaza Loading Dock.
 - Exit at Main Vail, exit #176 and enter the traffic circles.
 - Turn right onto Vail Road.
 - Proceed straight on Vail Road and look for the Mt Plaza Loading Dock electronic status board on your right.
 - Turn right into the tunnel and follow the signage to the loading dock.
- All delivery entities may contact Vail Mountain Security at (970) 754-3049 to register and will then be given directions on how to acquire the appropriate RF card and / or access code.
- NO CHAINS are allowed inside the tunnel and Loading Dock area.
- Follow the map located on the east wall of the Loading Dock for space assignments, helpful information and additional instruction.
- The exterior tunnel door will be in the closed position. Access is achievable automatically (via an issued RF card), granted via entry of an issued code or granted by calling the appropriate party from the access control panels. The exterior tunnel door will be in the open position during summer months (May through October) to facilitate access to the public county road (weather dependant). All interior gates will also be the closed position and access is via the same means as the tunnel door.
- The electronic Loading Dock sign, located at the Vail Road and Forest Rd intersection, will notify drivers if the dock is available or full. If this loading dock sign reads full please continue on to another delivery location and return later. There will be NO staging allowed on the streets.
- All Mountain Plaza and Vail Village tenants are responsible for receiving and sign off on their deliveries. The Loading Dock is not a staging area and all shipments must be delivered immediately to the receiving party. Deliveries left greater than 4 hours will be removed from the area.
- Deliveries made to surrounding properties within the Vail Village core may use either elevator, designated as #3 and #4. Please follow the yellow line on the loading dock to the elevators.
- If you require assistance with the operations of the dock area please use the phone located outside the Loading Dock office and an operator will assist you.
- The Mountain Plaza Loading Dock will not provide dollies, hand carts or pallet jacks. Drivers are responsible for their own equipment required to deliver their goods. There is to be NO storage of these items in the Loading Dock area.
- Mountain Plaza is not responsible for any items left on the Loading Dock or the surrounding area.
- All tenants/delivery personnel are responsible for cleaning up after their deliveries. This includes the loading dock, pathways traveled, and elevators. Trash & recycling receptacles are readily available on the dock. Spill Kits and materials are also available should they be needed.
- Vehicle engines shall be shut off while deliveries are being made.
- NO LONG TERM PARKING in the loading dock. The entire area is designated as a delivery / pickup zone only! Any vehicles in violation will be ticketed and towed at the owner's expense.
- The Loading dock is monitored by security cameras. Inappropriate behavior and or violation of Loading Dock rules will result in loss of Loading Dock privileges and prosecution to the fullest extent of the law when applicable.
- Please report any damage to vehicles or facilities immediately by calling Vail Mountain Security at (970) 754-3049.



The Mountain Plaza Loading and Delivery facility can handle vehicles in length up to 55' (WB-50), and has a height clearance of 13' 6"

Business Name	Map Location	Business Name	Map Location
10th Mountain Whiskey and Spirit Company	J1	Loro Piana	I1
2015 Official Store	W1	Los Amigos	B4
A Secret Garden	Y1	Lu Lu Lemon	Q5
Alpen Art and Antiks	T4	Luca Bruno	X1
Alpenrose	Y6	Ludwig's / Sonnenalp Resort / Bully Ranch	W5
Alpine Bank	X1	Manrico Cashmere	X2
Alpine Treasures (Betty Ford Alpine Store)	Q9	Marble Slab Creamery	T1
American Ski Exchange	L4	Marmot	I1
Annie's	Y1	Mary Janes	K2
Art On A Whim	O2	Master's Gallery	Y7
Artful Sol	Q8	Matsuhisa	X3
Austria Haus Club & Hotel	T5	McRae Litt Fine Art	X3
Axel's	Q1	Michele's Antiques	M5
Bag & Pack	U6	Mill Creek Sports	H3
Baggage Cheque	T3	Minturn Anglers / Skate	X1
Base Camp	B1	Mountain Cupcakes	M5
Belltower Bldg./Pano	Q3	Mountain Haus	S1
Betteridge Jewelers	X4	Mountain Plaza	A1
Betty Ford Alpine Store (Alpine Treasures)	Q9	Mountain Standard	Q13
Big Bear Bistro	F1	Nina McLemore	Q6
Blitz	T2	Oakley	V3
Blossom	Y4	Off Piste Sports	S1
Blu Cow Café	F1	One Willow Bridge Road / Marketplace	V1
Bo Bridges Gallery	O2	Osaki Sushi	Y8
Bol	X1	Pano / Belltower Bldg.	Q3
Brandess Cadmus Real Estate / Ron Byrne RE	K4	Patagonia	J2
Bridge Street Lodge	G2	Pazzo's Pizzeria	U5
Bridge Street Ski Haus	C1	Pepi Sports	O3
Bully Ranch / Sonnenalp Resort / Ludwig's	W5	Pepi's Restaurant & Bar (Side Entrance)	O4
Burton	D1	Pepi's Restaurant / Gasthof Gramshammer	O5
Buzz's Boots & Boards	H4	Perch Vail	U5
Campo de Fiori Ristorante	Y4	Pet Boutique	M3
Carniologie	L3	Piece Art Gallery	U4
Charlie's T-Shirts	K7, U7	Plata Jewelers	M2
Charm School Boutique	Q6	Plaza Lodge	G3
Christopher and Kendall Real Estate Inc.	L2	Popcorn Wagon	G7
Christy Sports	G4, G5	Red Lion	F3
Cinebistro	X5	Resort App Vail Valley	L2
Claggett Rey Gallery	Y2	Rocky Christopher Real Estate / Wall St. Bldg.	L2
Cogswell Gallery	P2	Rocky Mountain Chocolate Factory	M6
Coldwell Banker Timberline	J3	Ron Byrne Real Estate / Brandess Cadmus RE	K4
Colorado Footwear	Q11	Root & Flower	L5
Colorado Limited	M2	Russell's	N6
Cos Bar	M1	Samana Lounge	N5
Covered Bridge Store	Q1	Shakedown Bar	F1
Crazy Shirts	J3	Shirt Off My Back	I1
Crespelle Crepes	B2	Singleton Gallery	V5
Delizioso	Y9	Sitzmark Lodge	Q7
Denimaxx	V4	Skate / Minturn Anglers	X1
Designer Furs	K1	Ski Haus Bridge Street	C2,C1
Digits Nail Boutique	Y3	Ski Valet Tommy's Tunes	C2
Double Diamond Shoes	G2	Skipper and Scout	X4
Due Luca Bruno	W2	Slifer, Smith & Frampton Real Estate	N4, X3
Elway's Restaurant	M7	Solaris Real Estate	X1
Engel & Volkers Real Estate	T5	Sols Shoes and Accessories	V2
Express Lift 7 Coffee	A1	Sonnenalp Concierge	C2
Eye Pieces	B4,U7	Sonnenalp Resort / Bully Ranch / Ludwig's	W5
Fantasia Furs	M1	Spice & Tea Exchange	M4
Forre & Co.	X5	Squash Blossom	M1
Four Season Ski Concierge	L5	Starbuck's	T1
Frinje	M3	Stewart Title	S1
Frontier Fur Factory	J4	Surefoot	B3
Frost Bar	Z1	Sushi Oka & Hibachi	Y1
Fur Club	M1	Sweet Basil	Q4
Furs Alaska Fur Gallery	X5	Swiss Chalet	W4
Fuzziwigs Candy Factory	P1	Terra Bistro / Vail Mountain Lodge & Spa	R1
Galerie Zuger	X2	The George	S1
Gallery 166	M5	The Golden Bear	Q7
Gasthof Gramshammer / Pepi's Restaurant	O5	The Left Bank	Q7
Gateway Land & Development	Q8	The North Face	X3
Generation Vail	K3, K6	The Vail Travel Center	D2
Gilded Spruce	Q7	Tommy Bowers	X2
Gore Creek Fly Fisherman	Q12	Toy Store	Q10
Gorsuch	N1	Troy's Ski & Snowboard Shop	H1
Gorsuch Ski Rentals	L6	Up The Creek Bar & Grill	P3
Grappa Fine Wine and Spirits	Y9	US Bank	H3
Grey & Salt	X4	Vail Athletic Club / Vail Mountain Lodge & Spa	R1
Icebreaker	X2	Vail Boot & Shoe	Y1
In Fusion Fine Gifts	Q11	Vail Brewing Company	X2
Inspirato	X4	Vail Fine Wine	M1
J. Cotter Gallery	K5	Vail Gear	F2, U2
Joel's	B2	Vail International Gallery	Y3, Y7
Joe's Deli	I1	Vail Mtn. Lodge & Spa / Terra Bistro / Vail Athletic Club	R1
John Richter Gallery	L3	Vail Reality	H2
Karat's Jewelry	U1	Vail Resortwear	G3
Kemo Sabe	N3	Vail Sports-Mountain Plaza	A1
Kidsport	U6	Vail Style	X6
La Bottega	Y10	Vail Village Arts	U4
La Nae Fine Jewelry	V6	Valbruna	Y5
La Tour Restaurant	U3	Vendetta's	G1, G6
Lamina Jewelry Gallery	V1	Vista Bahn Ski Rentals	B5
Lancelot	Q2, Q14	Wall Street Offices	L2
Leonora	Z2	Wells Fargo ATM	V4
Lift Ticket Offices	A1	White Bison	P2
Liv Southeby's Realty	N7	Wild Bill's Emporium	L1
Loaded Joe's Coffee	O1	Yama Sushi	M4
Lodge at Vail	M7	Yeti's Grind	X3
Lodge Tower	E1		